

Warranty

ORTIK guarantees every product we sell. We put a great effort into every product to stand up to the use for which it was designed. We choose the best materials and provide you with the highest level of manufacture.

In some cases, high fire retardant fabrics can experience some color loss. It is a normal occurrence caused by pigment vaporization that doesn't reduce the fabric fire resistance properties. Always cook with a low flame and respect the stove power limit of 3000W.

ORTIK does not warranty products against normal wear and tear, unauthorized modifications or alterations, improper use, improper maintenance, misuse or neglect or if the product is used for a purpose for which it is not intended. Except as expressly set forth in these terms and conditions, **ORTIK** is not liable for any direct, indirect or consequential damages arising out of or resulting from the use of a **ORTIK** product.

If one of our products does not meet your expectations during its useful life, we promise to repair it, replace it, exchange it, or give you a refund.

This warranty does not cover damages caused by improper care, accidents or natural breakdown of materials over extended time and use. All products should be returned to us for evaluation and will be repaired or replaced at our discretion. Damages due to accident or improper care will be repaired at a reasonable rate.

Trademarks

All registered product names are registered trademarks of Fórmula Inovadora S.A.

Except as expressly granted by writing, neither Fórmula Inovadora S.A., nor any its suppliers grant any express or implied right to anyone for any patents, copyrights, or trademarks.

